



CARE & MAINTENANCE

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VICOSTONE® Quartz Surfaces are high-quality, solid, non-porous products that resist scratches, heat, and stains. However, VICOSTONE® Quartz Surfaces are not heat, stain and scratch proof. VICOSTONE® Quartz Surfaces require minimum maintenance and the following care and maintenance guide will help you to keep the surface in immaculate condition for years.



RESISTANCE TO SCRATCH

VICOSTONE® Quartz Surfaces are highly resistant to scratches. However, to keep the surface in immaculate condition, always use a cutting board for food preparation. Never cut directly on countertop.



HEAT TOLERANCE

Sudden or protracted exposure to high temperatures will damage the surface. It is recommended that pot pads or trivets be placed on the surface under cooking units such as electric frying pans, crock pots, or roaster ovens.



MINIMAL MAINTENANCE

Daily cleaning: soap and water or a mild detergent with Soft Scrub recommended

Spills should be wiped up immediately.

Note: Honed or matte surfaces may require increased daily maintenance due to having a more textured surface.



MAINTENANCE FOR SPECIAL FINISHES

Surfaces in special finishes (including honed, leather, eggshell and brushed finishes) require additional daily maintenance and care.

Any dirt, markings, and scratches will be more obvious on a special finish surface. These markings can be removed by using non-abrasive cleaning products such as **Soft Scrub® with Bleach Cleaner Gel**



DAILY CLEANING

Step 1: Wipe your counters by soft sponge or dishcloth with warm water (Mild dish soap acceptable)

Step 2: Rub off dried gunk if needed.

Step 3: Wipe off grease using gentle liquid cleaner

Step 4: Rinse off the surface with wet towel or sponge.

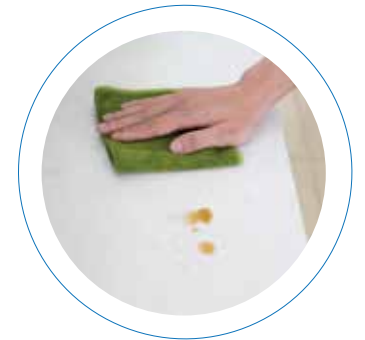


TOUGH STAIN CLEANING

Step 1: Take a non-abrasive cloth with rubbing recommended detergents (see chart next page)

Step 2: Rub the stain and let it stay in few minutes.

Step 3: Wipe the counter again using just warm water



RECOMMENDED CLEANSERS

	Natural oils and Synthetic Oils	Food Coloring (Ketchup, Coffee, Tea, Fruits, etc.)	Soap Stains & Candle Wax	Cosmetics (Hair Shampoo, Creams, Make up, etc.)	Metal Marks	Metal Rust Stains	Ink
Non-abrasive cloth	✓	✓	✓	✓	✓		✓
Soap and water	✓	✓		✓	✓		
Rubbing alcohol	✓	✓	✓	✓	✓		✓
Alcohol and water solution		✓					
All purpose Cleaner	✓		✓				
Hydrogen Peroxide max. 30%		✓		✓			
Oxalic acid or Bar Keepers Friend						✓	
50% Bleach concentration							✓

VOID CHEMICALS

- NO Vim Cream, Mr.Clean Magic Eraser or other abrasive cleaners or pads.
- NO alkaline cleaners, such as nail polish, Acetone, oven cleaner, bleach, drain cleaners
- NO Concentrated acids such as hydrocyanic acid, hydrofluoric acid, hydrochloric acid, sulfuric acid, nitric acid.
- NO Chemicals with high alkaline/PH levels (pH greater than 10)





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